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IT Reservation Group Reservation Reservation Revision
Early Check-in Extending the Stay Changing the Room Ticket Booking
Renting Equipment Interpretation Service Pick-up Service Luggage
Deposit Mail Deliver Credit Card Payment Cash Payment Foreign Currency
Exchange Cleaning the Room Turn-down Service Adding Beds Express
Service Special Requirement Laundry Damage Wake-up Service
Shoe-shining Service Baby-sitting Serving Reserved Guests Serving
Non-reserved Guest Settling Complaints about Reservation Settling
Complaints about Room Facilities Settling Complaints about Food

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9	99000072A	5	8	8	0					8	
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